

## Online Student Comments

(Students take six online classes to complete their certification, so there may be more than one comment by a student.)

"Sharon, I had to send you this note to you. You know the old saying, "The Lord moves in mysterious ways"? Well He did for me. I just came back from a conference with two Doctors. They are setting up a practice and I get to do the billing for them. The work won't start until September, so I have time to finish my course and get his books ready. I am so excited. So now I really want to do well on this class. I am excited to be on the ground floor of a new business and hopefully I can expand as well. I want to say thank you to all of you at the Medical Association of Billers for giving me the opportunity to learn and grow. It just shows you just have to hang in there." P Stuart

"I do enjoy that you let me ask and talk about my answers and where I think I am coming from. Your responses allow me time to go back and check and this process for me reinforces what I am learning. I may not remember exactly everything, but I know where to go to find the answer. Thanks." P Stuart

"I appreciated the timely response and detail to my many questions during the course." R. Linville

"I wanted you to know that because of the classes I took with MAB that everyone at my job thinks I'm all smart or something. I just giggle and tell them the classes are available for them too!" S Kozell

"I have learned a lot and have enjoyed the course, even though it is a lot to absorb in six weeks! Thank you for your quick answers and that you are always accessible and interested in if we are learning the material, instead of just throwing it at us and forgetting about it. Thanks again!" Cindy S.

"If I had to attend a brick & mortar school for this, I probably would not have started yet. I LOVE online learning!!!" S Kozell

"All the information was great, but I really liked how in-depth it was. Learning so much on Medicare and learning how and why it all came about is really helpful. The legal section is helpful, especially when you never know if or when you will need it. Like I said, everything was in great detail and that is what is needed." K Stephens

"Learning about pain management procedures (epidural injections) along with other surgical procedures (was the most beneficial information for me). I recently started billing for pain management and now I have a better understanding of the codes. This course has given me the guidance that I need in my everyday work. My instructor was very informative and always quick to respond to any questions that I had." J Shore

"I would like to take this opportunity to thank you for all your guidance and support. You didn't let me get discouraged. This course was a great tool for me. I've learned a lot. I am looking forward to going to the Code-ology seminar and taking the exam to be a certified coder, but first I need to finish all these courses." F Vargas

"The career change has been good. Thanks for the classes that I have taken from the MAB Association, I now work next to Tampa General Hospital on Davis Island in Tampa. Just think, I would not have passed the entrance exam if it was not for the classes that I took from the MAB. Instructors are great. All the students they have and they are still personal. Very supportive. They helped give me the confidence to take the test! At age of 44 I just sat down and aced the test. Now I'm going into a new career. Thank you." K White

"I'm new to coding but I think that you give us the most current info and didn't give us excess non-related info!" S Benson

"This was my first experience with an online class; I like the convenience of doing the work at my own pace. I feel it was as good as taking a class in person." C Petrak

"I thought it was a great program and was very happy with the flexibility it allowed me. I enjoyed the course and had a great instructor." R Smith

"I think this is a great dental billing program, I do not believe you could improve on it. I found Karen's teaching methods excellent. I am very satisfied with the course and its contents." J Foster

"The diversity of the subject matter was the most beneficial." B Beach

"I found the overall breakdown of the information and terminology presented in such a manner that it was easy to follow and apply. This was my first online class and I found it very enjoyable. The scheduling of one week for homework made it possible for me to prioritize my study time." G Mills

"The content explained things very clearly and gave good examples to apply. I felt the information presented was to the point and precise." D Perry

"I have taken the Medical Terminology class, the Introduction to Medical Office Insurance, and am halfway done with the ICD-9-CM class and the classes are some of the best I have ever taken!! The instructions are easy to follow and the level of the information and classes are wonderful! I would recommend your classes to anyone." B Burton

"I appreciate the efforts your staff puts forth to assist the general billing world have a better understanding of the types of issues that they may be faced with each day. Being in this business is not just about doing data entry; so many times the practice will rely on you as their billing staff for guidance. They trust you know what you're doing and are doing it correctly. I know that our staff can rely on MAB for help when we are unclear." J Newbold

"Evaluation gets all excellent from this participant. I couldn't have asked for a better curriculum or instructor. Everything was presented clearly and expertly, and I learned a great deal about coding issues that confront all of us in healthcare. Thank you for the experience. I would like to see advanced ICD-9 Coding on a regular basis." M Dooner

"I never thought that I would take any kind of classes after high school. I took these classes to better understand my job and I wouldn't have if they were not offered on-line. Since I have been taking the classes I have enjoyed them and they put me to the test. Being a single working mom the classes on-line have been wonderful and I can spend more time with my child than I

could if I was driving to and from class. And my instructor couldn't be any better. She seems to be a very nice person. Thank you." J MacGeorge

"I looked all over for a school to go to and learn medical billing and I believe I found just the right school. I tell all my friends about it and that if they would like to learn about medical billing to call the school. I worked in medical records before and I went back and got a job doing it again thanks to your school. I told them I was going to school for medical billing and got a job! I told them what school I was going to and I am sure someone will be calling you soon wanting to know more about your school." P Gray

"The most beneficial information was the helpful hints on dealing with insurance companies, denied claims, etc." C Moffitt

"I give this course an excellent rating with a first class instructor! I would love to see advanced ICD added to the program. Thanks so much." M Dooner

"The on-line Seminar I took was fun and informative. I found it to be very challenging unlike most of the other seminars I take. I think that it was great! I have put several of the examples into place in my office. I think the examples are great because you can put them into place right away and feel like you are using some of the information that you learned immediately." S Parrish

"The student must, in addition to turning the lesson answers in weekly, read and study each lesson. The courses are full of vital billing and/or coding information. My instructor was willing to take whatever time necessary to clarify the lessons and/or questions. The biggest mistake a student could make is assuming before asking for help." K Bergin

"The most beneficial information was the ability to converse with the instructor on my own time." J Gonzales

"The most beneficial information was the answers from the instructor. You ask a question and you have an answer by the next morning." K White

"The class gave me more detailed information regarding modifiers which helped me to put them together with the coding examples. I cannot say enough good things regarding these classes." M Homer

"My overall class rating is excellent. I am VERY busy and find online classes the only way to go. I have wanted to go back and get certified for awhile but been too busy. Thanks to you I can. You respond back to me with my answers so fast and I thank you! I actually look forward to getting my lessons." B Rodgers

"The most beneficial information was the technical information and great explanation of the subject and processes. They allowed me to perform my job at a much higher level." B Burton

"The most beneficial information was that I was able to ask my instructor questions via e-mail and she was prompt in responding to my concerns. Taking these two classes over the internet was very beneficial. I would recommend Medical Terminology class to anyone that is interested in the medical billing profession." X Weeast

"My overall course rating is Excellent! To me the most beneficial information was basic work fundamentals to understand meanings like the prefixes, suffixes, and basic anatomy wording. This has been my most enjoyable class." S Gilmore

"In my opinion the whole CPT course was excellent, informative, helpful, and very convenient online!" N Bellissimo

"All of the information was very helpful since I was new to ICD-9 coding. I had always coded for dentists and of course they don't use ICD...so therefore all the information I received was very helpful. I don't see any need to change anything in the class at this point. It works well for me! I have really enjoyed all the courses I have taken thus far. They have helped build my confidence and given me the knowledge I needed to bill correctly. I highly recommend these courses!!" B Coats

"All lesson notes are relevant and useful. They are very well summarized material. As a whole, I think both MAB and the instructor have done an excellent job in providing the training. Keep up your good work! By the way, your forum is what attracted me to your courses. Thank you for the effort you put in setting up the forum. The instructor always grades the assignments and returns them the very day. She deserves an A for that!" L Toh

"The most beneficial information was the discussion with the instructor as to why a particular answer does or does not apply. The assignments act as an incentive to actually using the coding manuals." K Bergin

"The on-line Seminar I took was fun and informative. I found it to be very challenging unlike most of the other seminars I take. I think that it was great! I have put several of the examples into place in my office. I think the examples are great because you can put them into place right away and feel like you are using some of the information that you learned immediately." S Parrish

"Overall course rating was excellent! All of the information was very beneficial; I personally needed work on the surgical modifiers and got it. I can't think of any needed improvements at this time." C Compton

"Overall course rating was awesome! It needs no improving at all. Why mess with something good already. The instructor is a taskmaster! and an awesome teacher." C Thompson

"Overall course rating was excellent! I had a rough time with this course and the instructor was really instrumental in my passing this class. She understood that I had not taken the CPT class yet, and really helped me to make sense of this!" K Habel

"I found all the information beneficial since I had no knowledge of Medical Terminology. I really feel good about what I was able to accomplish in this - my first - online course." E Sanford

"The most beneficial information was the ability to have access to the instructors. I thought the program was good the way it was and I accomplished what I was set out to do with the class. I really have enjoyed the classes that I have taken so far. The instructors are very knowledgeable and are there for you when you need their help. The classes are also put together very well, and it's amazing how much you can learn through the MAB courses. I'm glad I decided to take them." K Habel CDA

"The information I received from the lesson was far more valuable than the money I spent. I'm still reviewing the lesson to make sure I am walking the straight and narrow road, thank you for your help." L Wilcoxson

"The most beneficial information is too many to list. For me everything was beneficial." J Miller

"On-line training's conductivity to learning was excellent." C Thompson

"I am very impressed with the experience and knowledge presented in each lesson. I learned a lot. Thanks for taking the time to provide these services. My instructor was very nice and knowledgeable. She quickly responded to any questions that I had." L Hawk

"Just wanted to let everyone know I started taking an online coding course through MAB. Yesterday I was speaking with a Cardiologist's wife who oversees the practice and has a great deal of knowledge in billing and coding. We were discussing some coding issues and she was asking me a few questions and the correct answers just came flying out of my mouth! She was quite impressed as she was trying to tell me how complex their billing is. I guess it goes to show the more you know the better off you are. So thank you MAB!" K Habel

"Good basic Medicare coding information. Easy to understand basics of procedure and ICD-9 coding for Medicare. I thought it was great!" K Plunkett

"I actually was disappointed that the Medical Terminology class was over so soon. I was really getting into the nitty gritty of it and before I turned around the final exam was e-mailed. The class was very personally gratifying for me. I was able to pace myself accordingly and felt challenged with the course content. I would recommend this on-line class to anyone wanting to further their knowledge." P Collins

The most beneficial information was just about everything! Although I was familiar with CPT Coding, it was extremely beneficial to have all the little nuances pointed out, specifically where simple errors can be made and how to avoid them. G Riley

I believe the CPT Coding Class was all beneficial, but the encouragement that was continually given was helpful. I believe the course work works well for people who have full time jobs and families. Excellent information along with help when you need it." D Shepard

"I feel I'm well on my way to becoming certified. The knowledge I'm learning is very valuable to me. Thank you for giving it to me!!!" C Thompson

"The most beneficial information was receiving the corrections from the week's assignment in a timely manner." M Rogers

"I live in Texas and took all of the classes available at our community college and still couldn't find a job. I took the Introduction to CPT coding on line and with certificate in hand I went on a job interview on Tuesday. On Thursday I was hired by my first interview in months! Thanks MAB!" J Herrero

"The most beneficial information was on the options we have in using modifiers and how to use them to best describe an incident." D Shepard

"The most beneficial information was how the medical terms are broken down into the root, prefix, suffix, etc AND the meaning of root words." C Thompson

"I looked forward to my weekly e-mail. Being able to have access to training this way is wonderful." C Lippman

"I was very pleased with this course. I feel that I am well on my way to becoming certified, and am certain that MAB will be behind me all the way. The course is neatly encased in plastic sheaths in a binder to be used as a reference tool in the beginning when things feel shaky. I had asked questions when something wasn't clear, and always received a prompt and clear answer. This is a great way to learn. I have recommended over half a dozen people to these classes. I cannot recommend this organization enough." M Burns

"I absolutely loved the class and the instructor. The relevance of the content to the course objective was excellent." C Thompson

"The CPT class was presented step-by-step, which walked us through coding in a clear, understandable manner." M Burns

"I love taking on-line courses. I work full time and was not able to take traditional classes in my area. You use very knowledgeable instructors who communicate the technical information in a clear and concise manner. I mentioned to my boss that I was taking the CPT class and he offered to pay for the class as long as I showed him my certificate! Thank You! I look forward to becoming certified." R White