

## Custom Training Student Comments

“The most beneficial information was the correct coding of our problem areas. Appreciate the time you spent on your free time for our problems.” T Turnage, Veterans Administration Business Office, Mississippi

“The most beneficial information was problem solving, claims denials, CPT coding, and modifier usage.” K Douglas, Veterans Administration Business Office, Mississippi

“The most beneficial information was going over rejected claims and discussing modifiers. The instructor was pleasant and always ready to help solve our problems.” C Robinson, Veterans Administration Business Office, Mississippi

“Class was very well taught and informative.” D Rushing, Veterans Administration Business Office, Mississippi

“The most beneficial information was learning how to use ICD-9 and CPT effectively.” B Treadway, Veterans Administration Business Office, Mississippi

“All of the instruction given today was very beneficial; I would like more classes to obtain more skills in this area.” P Pearson, Centers for Medicare and Medicaid Services, Atlanta, GA

“Wonderful Presentation” P Santos, Centers for Medicare and Medicaid Services, Atlanta, GA

“One of the best instructors CMS has hired – Wonderful enthusiastic presentation.” S Staiano, Centers for Medicare and Medicaid Services, Atlanta, GA

“The instructor did a wonderful job keeping the class focused and interested. He is very knowledgeable, personable and willing to assist. He offered many ways to improve.” C Alvarez, PacifiCare Asia Pacific

“Thank You – Great Job!” B Spindachay, PacifiCare Patient Services

“I enjoyed the presentation from start to finish. I became more knowledgeable with billing and coding.” E Mendioia, Vision Center – PacifiCare

“I really enjoyed the course and look forward to learning more.” T Strohmeyer, PacifiCare

“Great Course – Great Job! I’ve learned so much in the two days I’ve attended. I can do my job with a better understanding.” C Charguaiae, PacifiCare

“Very informative, realistic and relevant to everyday job performance.” M Fejeran, PacifiCare Asia Pacific

“The class and teacher were great! Everyone present was on task and willing to learn, which probably made the course fly by. Great!” E Rosarw, PacifiCare Asia Pacific

“The instructor was great, very understandable and precise. Very bright and knowledgeable.” R Alvarex, SDA Clinic

“The Bomb!” J Juqiamand, SDA Clinic

“The presentation was user friendly and understandable, not to mention very informative. It would be great to have a follow-up/Advanced session every 6-months or so. Thank you.” T Pocaigue, SDA Clinic

“Great Instructor! Great Training!! Great Class!!!” B Guerrero, Seventh Day Adventist Clinic

“The most beneficial information was when to use modifiers and other codes to use in addition to the CPT.” T Camacho, SDA Clinic

“The most beneficial information was doing the different scenarios with the class where we look for the answer in the CPT and ICD book” R Gumbor, PacifiCare

“Very well delivered, informative and very professional and precise.” M Fejeran, PacifiCare Asia Pacific

“It was a great seminar! I look forward to having this company return to Guam.” J Newman, Career Institute of Guam

“Liz was an excellent instructor. I have a Certificate in Medical Billing/Claims Specialist which I took in the states, but I learned more today than in that entire course. It was great having her here to teach us more about billing. Thank you.” S Perez, Guam

“Workshop was great. I’m new to the medical field. I got to understand and learn more from this workshop.” J Guzman, Guam

“Instructor was patient and understanding.” J Cruz, Guam